



The COVID-19 Social Media Infodemic

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Abstract

We address the diffusion of information about the COVID-19 with a massive data analysis on Twitter, Instagram, YouTube, Reddit and Gab. We analyze engagement and interest in the COVID-19 topic and provide a differential assessment on the evolution of the discourse on a global scale for each platform and their users. We fit information spreading with epidemic models characterizing the basic reproduction numbers R_0 for each social media platform. Moreover, we characterize information spreading from questionable sources, finding different volumes of misinformation in each platform. However, information from both reliable and questionable sources do not present different spreading patterns. Finally, we provide platform-dependent numerical estimates of rumors' amplification.

⁴https://mediabiasfactcheck.com classifies news sources that are considered reliable and news sources that are considered unreliable

https://arxiv.org/pdf/2003.05004.pdf?fbclid=lwAR08xVUpifbp5QKhwP3FPqu7J6oAswtPoLJliG6plqumFfQfnVRml5Z8Sho

DOING RESEARCH

- There are lots of ways of collecting data about humans, including:
 - Biomedical testing
 - Surveys and other quantitative methods
 - Observation
 - Qualitative information (Interviews, focus groups)
- All of them have their place, depending on what questions you are trying to answer
- All of them have pros and cons, and may be subject to bias, misinterpretation and mishandling



DOING RESEARCH

- Researchers have to make choices and put limits on their research
- Once researchers have their data, they analyse and interpret.
- Our real example

Thinking about data

Thank you!

My name is Dr Jenni Greig, and I am an academic at Charles Sturt University, located in Bathurst, Australia.

I have designed this short survey to use as a teaching tool - looking at how the questions you ask, and the answer options you give in a survey shapes the kind of data you can collect. There are questions about Covid-19 because it is topical, not because I am conducting any research into the pandemic.

It is completely up to you if you want to participate. I'm hoping the survey will be spread widely, so it isn't just my friends participating. Participation in the survey is completely anonymous, and the data collected will only be used as a teaching tool. It should only take you 3 to 5 minutes.

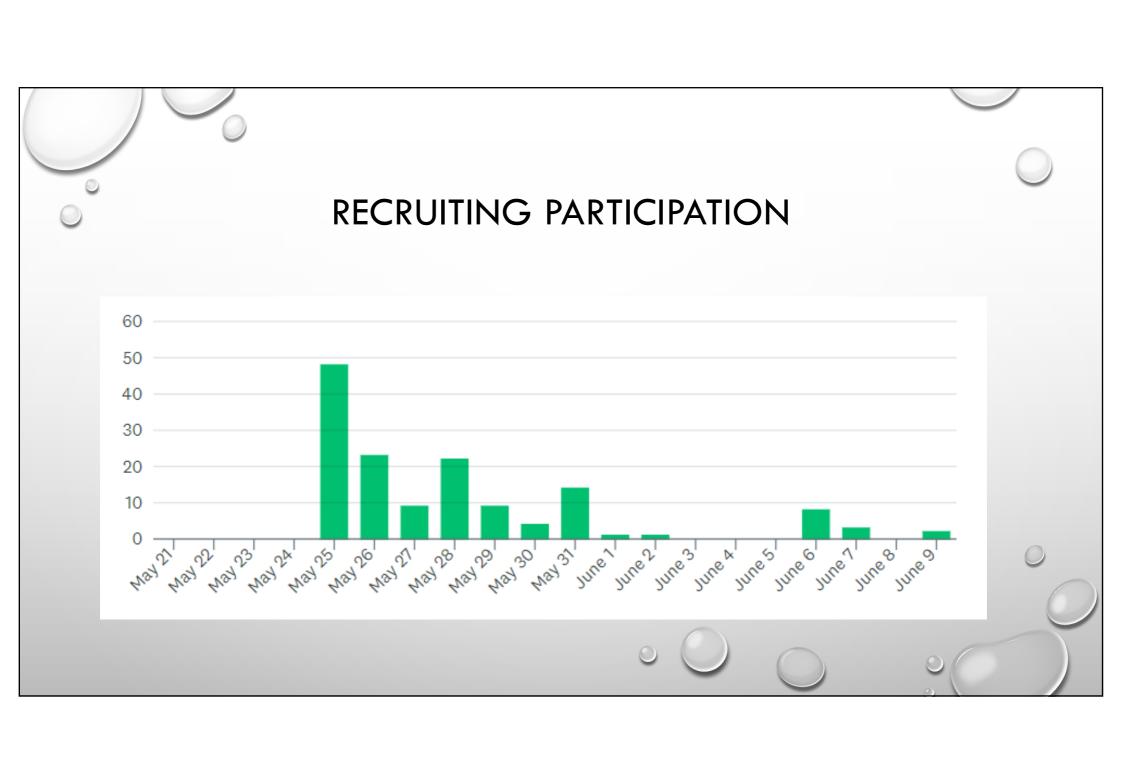


- Who we get the data from matters
 - Who participated? Why did they participate?
 - How were they recruited?

Survey Results

100% of respondents believe pandas are cuter than koalas (in a survey of pandas).

Permalink: http://thedoghousediaries.com/5314





WHO WERE THE PARTICIPANTS?

- Who we get the data from matters
 - Who participated? Why did they participate?
 - How were they recruited?
 - Who didn't participate? Why?

Survey Results

100% of respondents believe pandas are cuter than koalas (in a survey of par

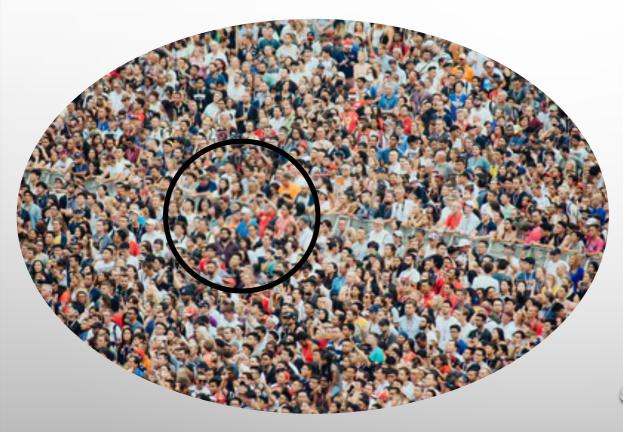
Permalink: http://thedoghousediaries.com/5314

What I See When I Look At Any Survey Results

These results are based only off of the opinions of the few people who are willing to take surveys (or who don't normally take surveys but have already formed a strong opinion which they want to voice)—so this chart is probably highly misleading if not the downright opposite of the truth.

DOGHOUSEDIARIES





- What was the population of interest?
- How was the sample recruited?
- Do the findings apply outside of the sample?
- Does it tell me anything about people <u>not</u> in the population of interest?



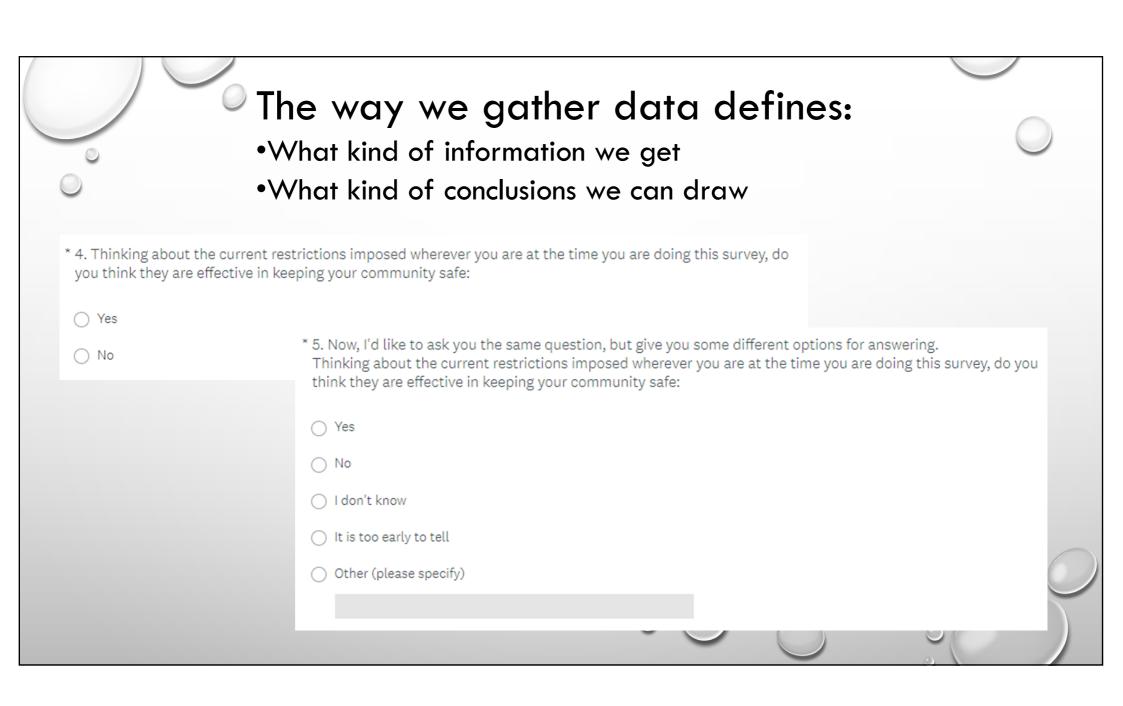
WHAT TYPE OF RESEARCH IS IT?

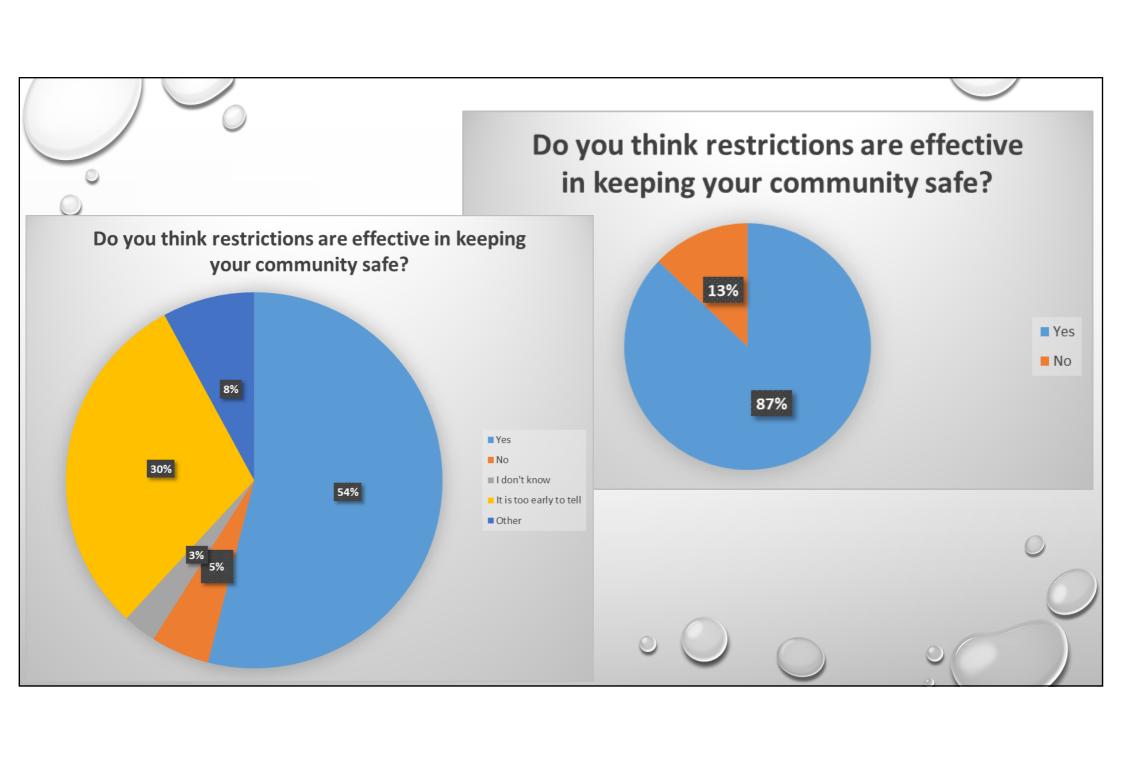
1. EXPERIMENTAL RESEARCH

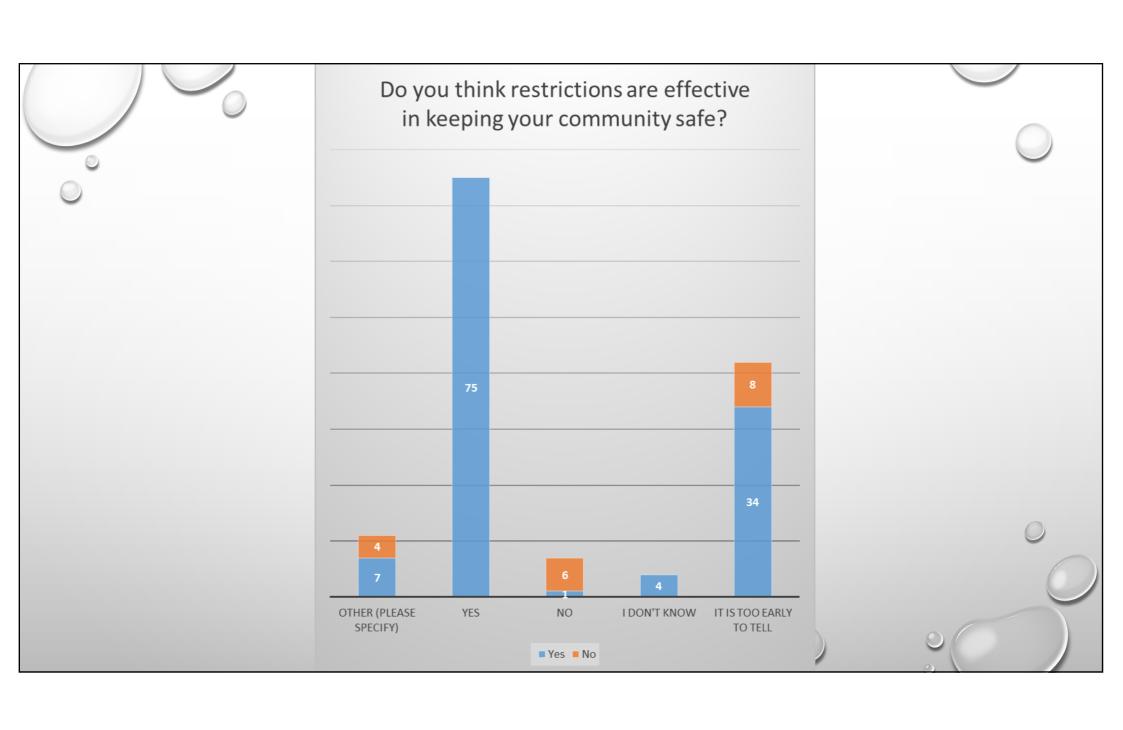
- Concerned with establishing the causes of something
 - Such as the spread of a virus, causes of a specific behaviour, the effect of one factor on another factor.
 - Requires controlling factors so we can isolate the cause-effect relationship

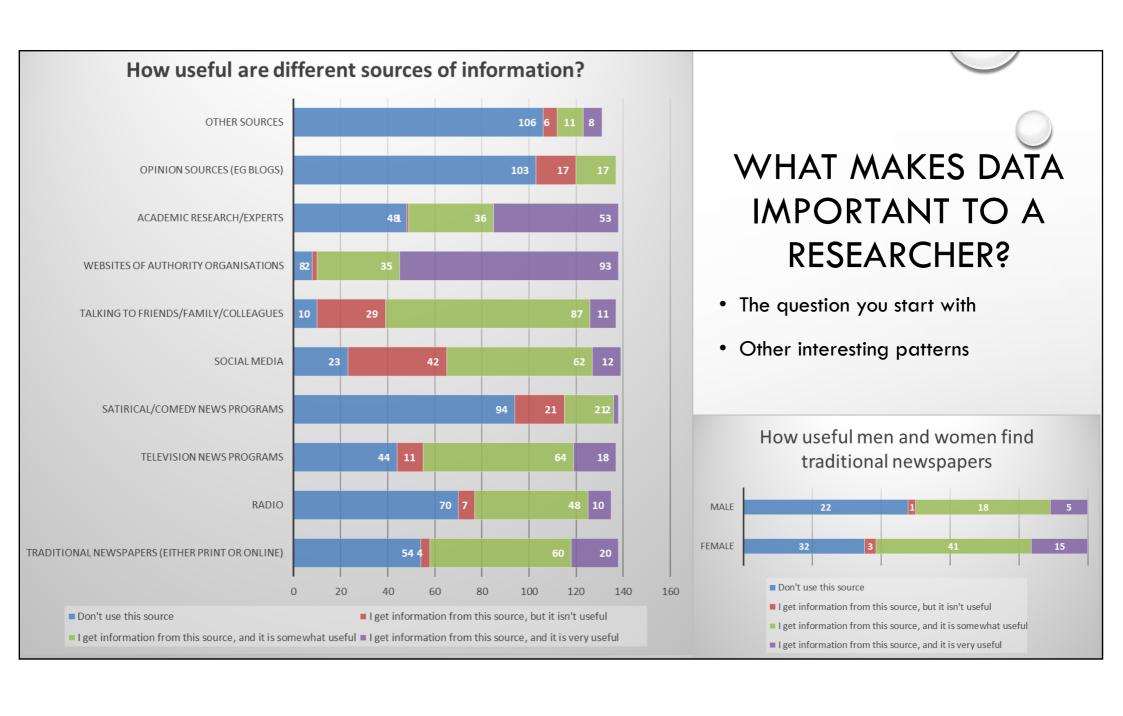
2. **DESCRIPTIVE RESEARCH**

- · Concerned with describing something
 - This may also be about the way a virus spreads, observations of factors statistically associated with a specific behaviour, or the strength of an association between two factors
 - May be able to control for some factors, but can't isolate cause-effect relationship









A VERY QUICK LESSON IN STATISTICAL SIGNIFICANCE

Count				
		What is you		
		Female	Male	Total
Social media	Don't use this source	10	13	23
	I get information from this	27	14	41
	source, but it isn't useful			
	I get information from this	45	17	62
	source, and it is somewhat			
	useful			
	I get information from this	10	2	12
	source, and it is very useful			
Total		92	46	138

We look for "statistical significance" to tell us if there is a pattern between different variables.

- Reflects probability of something meaningful (rather than just occurred by chance)
- Reported as p value (probability value)
- Psychologists accept results when probability of less than 5% (p < .05)
- Smaller p value = more certain of results

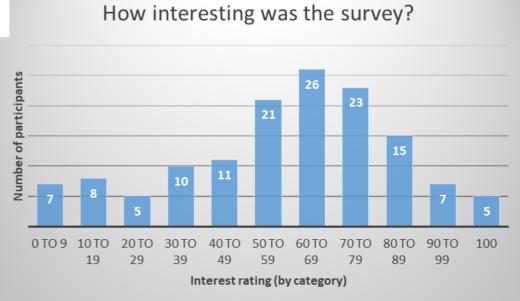
Chi-Square Tests Asymptotic Significance (2-Value df sided) Pearson Chi-Square 3 8.053a Likelihood Ratio 7.892 Linear-by-Linear Association 7.243 1 .007 N of Valid Cases 138

In this example, I ran a Chi Square Test of association.



THE WAY WE REPORT DATA ALSO CHANGES THE IMPRESSION WE GIVE

Descriptive Statistics									
	N	Min	Max	Mean	Std. Deviation				
How interesting you found participating in this survey	138	0	100	57.50	24.925				
Valid N (listwise)	138								

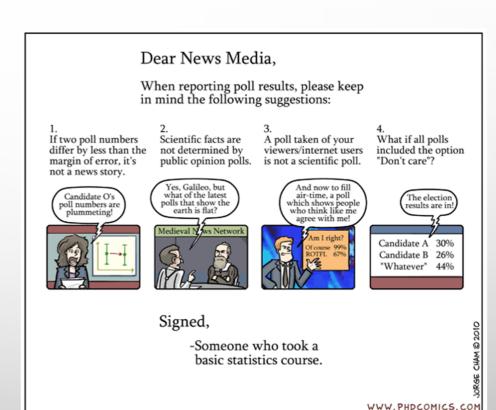




WHAT TO DO WITH FINDINGS?

- REPORTING RESULTS IN AN ACADEMIC

 CONTEXT
- MEDIA HEADLINES AND DETAILS





WHERE HAS THE DATA COME FROM?

The Sydney Morning Herald

Such wet markets are notorious breeding grounds for disease as stressed animals from all corners of the world are caged close together, trading unfamiliar diseases, and then handled and butchered by humans. It happened that way with SARS, the first deadly coronavirus outbreak of the modern era, and then again with the second, MERS, this time along camel trade routes and slaughterhouses in the Middle East.

So why does the bioweapon rumour persist? Some of the trouble started with a draft paper, which was not peer reviewed, claiming to find traces of HIV artificially inserted into the new virus's genetic code. The work was quickly withdrawn by its authors after it was debunked for using incorrect data but not before it was seized upon by blogs and right-wing pundits as "proof" of manipulation, eventually finding its way into a US senator's talking points and Fox News bulletins.

President Donald Trump has said he is confident the Wuhan lab was connected to the outbreak, using public White House briefings on the

By the time we get data, it has usually come via various channels, all of which have interpreted it for their own purposes.

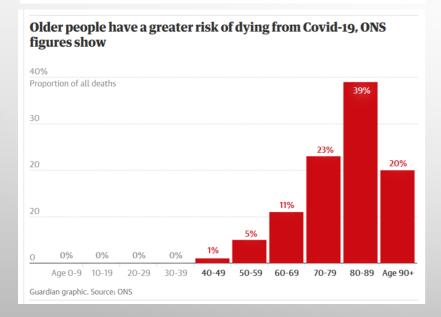
Participant researcher(s) reviewed article

media office government/funding body social media traditional media
you



Pensioners 34 times more likely to die of Covid-19 than working age Brits, data shows

Death rate among working population is relatively low but risk varies by gender, ethnicity, class and 'exposure to people'

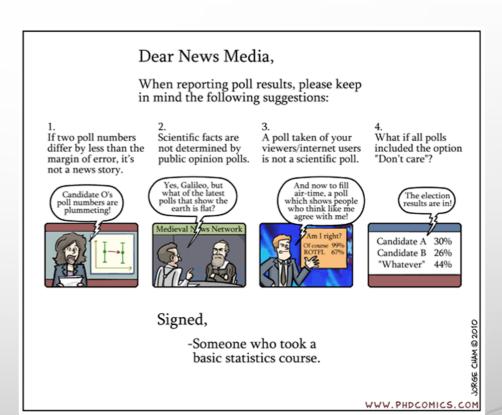


- The source The Guardian
- What is the context?
- What is the big idea?
- Are there any hidden nuggets of information?
- Is this verifiable?



WHAT TO DO WITH FINDINGS?

- REPORTING RESULTS IN AN ACADEMIC
 CONTEXT
- MEDIA HEADLINES AND DETAILS
- GRAPHS





INFORMATION

WHO Coronavirus Disease (COVID-19) Dashboard Data last updated: 2020/5/24, 7:07pm CEST

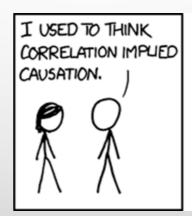


Globally, as of 7:07pm CEST, 24 May 2020, there have been 5,206,614 confincluding 337,736 deaths, reported to WHO.

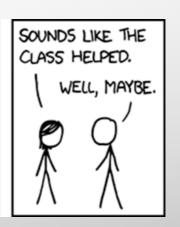
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	2020-01-26T00:00:0) AU	Australia	VPRO	1	4	0		
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♦ WHO-COVID-19-global-data							①		

BEWARE OF CORRELATIONS

Correlation ≠ Causation

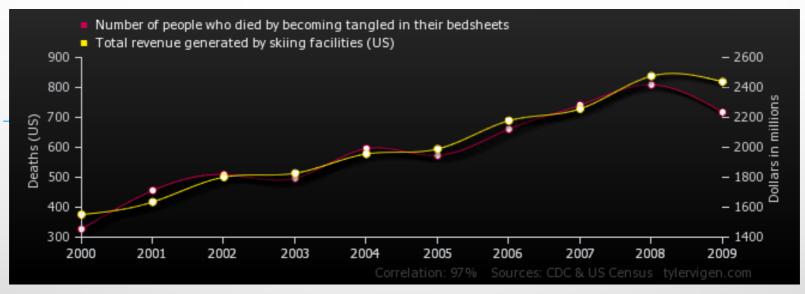






Number of people who died by becoming tangled in their bedsheets correlates with

Total revenue generated by skiing facilities (US)



	2000	<u>2001</u>	2002	2003	2004	2005	2006	2007	2008	2009
Number of people who died by becoming tangled in their bedsheets Deaths (US) (CDC)		456	509	497	596	573	661	741	809	717
Total revenue generated by skiing facilities (US) Dollars in millions (US Census)	1,551	1,635	1,801	1,827	1,956	1,989	2,178	2,257	2,476	2,438
Correlation: 0 969724										

QUESTIONS TO ASK WHEN YOU READ ABOUT DATA

- How many stages, or reinterpretations, has the data been through?
- Is it traceable?
 - If I wanted to, could I find out the how the data was gathered, and how findings were arrived at?
- Where can I go to verify this information?
- What is the goal of the source I'm looking at?
 - Commercial, public information, getting votes, winning an argument ...
- Is there something here I can, or should, act on?



EXAMPLE 1



MEDIA RELEASE

3 April 2020 - For Immediate Release

New Domestic Violence Survey in NSW Shows Impact of COVID-19 on the Rise

Women's Safety NSW is surveying its members who are frontline women's domestic violence workers across NSW on a weekly basis to map the impact COVID-19 is having on themselves as workers, their services and the women, children and families they are supporting.

This week's results have just come in and reveal the impact of COVID-19 is on the rise with a higher percentage of frontline domestic violence workers reporting:

- An increase in client numbers overall (50% up from 41% last week)
- Increasing complexity of client needs (75% up from 70.8% last week)
- Escalating or worsening violence (50% up from 44.9% last week)
- Violence specifically relating to COVID-19 (50% up from 36.2% last week)
- A sharp increase in violence being reported for the first time (47.5% up from 15.9% last week).

https://www.womenssafetynsw.org.au/wpcontent/uploads/2020/04/03.04.20 New-Domestic-Violence-Survey-in-NSW-Shows-Impact-of-COVID-19-onthe-Rise.pdf





EXAMPLE 2

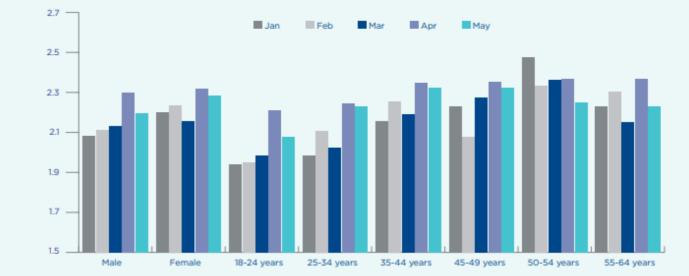
Research Insights

Did JobSeeker and JobKeeper achieve their aims?

Supporting the economic recovery from the COVID-19 pandemic by protecting employment and income through targeted government policy.

https://melbourneinstitute.unimelb.edu.a u/ data/assets/pdf file/0004/3396 415/ri2020n12.pdf

Figure 5: Average score of comparison of current financial situation to 12 months ago, by gender and age



Note: A higher score indicates fewer families are better off and more families are worse off.

Source: Authors' calculations based on 6,000 observations from CASiE Survey data for the months January to May 2020. The sample is weighted to be representative of the Australian population on gender, age and location.

